

# Solicitation Number: RFP #080420

# CONTRACT

This Contract is between Sourcewell, 202 12th Street Northeast, P.O. Box 219, Staples, MN 56479 (Sourcewell) and thyssenkrupp Elevator, 3100 Interstate North Circle Suite 500, Atlanta, GA 30339 (Vendor).

Sourcewell is a State of Minnesota local government agency and service cooperative created under the laws of the State of Minnesota (Minnesota Statutes Section 123A.21) that offers cooperative procurement solutions to government entities. Participation is open to federal, state/province, and municipal governmental entities, higher education, K-12 education, nonprofit, tribal government, and other public entities located in the United States and Canada.

Vendor desires to contract with Sourcewell to provide equipment, products, or services to Sourcewell and the entities that access Sourcewell's cooperative purchasing contracts (Participating Entities).

## 1. TERM OF CONTRACT

A. EFFECTIVE DATE. This Contract is effective upon the date of the final signature below.

B. EXPIRATION DATE AND EXTENSION. This Contract expires August 28, 2024, unless it is cancelled sooner pursuant to Article 24. This Contract may be extended up to one additional one-year period upon request of Sourcewell and with written agreement by Vendor.

C. SURVIVAL OF TERMS. Articles 11 through 16 survive the expiration or cancellation of this Contract.

## 2. EQUIPMENT, PRODUCTS, OR SERVICES

A. EQUIPMENT, PRODUCTS, OR SERVICES. Vendor will provide the Equipment, Products, or Services as stated in its Proposal submitted under the Solicitation Number listed above. Vendor's Equipment, Products, or Services Proposal (Proposal) is attached and incorporated into this Contract.

All Equipment and Products provided under this Contract must be new/current model. Vendor may offer close-out or refurbished Equipment or Products if they are clearly indicated in

Vendor's product and pricing list. Unless agreed to by the Participating Entities in advance, Equipment or Products must be delivered as operational to the Participating Entity's site.

This Contract offers an indefinite quantity of sales, and while substantial volume is anticipated, sales and sales volume are not guaranteed.

B. WARRANTY. Vendor warrants that all Equipment, Products, and Services furnished are free from liens and encumbrances, and are free from defects in design, materials, and workmanship. In addition, Vendor warrants the Equipment, Products, and Services are suitable for and will perform in accordance with the ordinary use for which they are intended. Vendor's dealers and distributors must agree to assist the Participating Entity in reaching a resolution in any dispute over warranty terms with the manufacturer. Any manufacturer's warranty that is effective past the expiration of the Vendor's warranty will be passed on to the Participating Entity.

C. DEALERS, DISTRIBUTORS, AND/OR RESELLERS. Upon Contract execution, Vendor will make available to Sourcewell a means to validate or authenticate Vendor's authorized dealers, distributors, and/or resellers relative to the Equipment, Products, and Services related to this Contract. This list may be updated from time-to-time and is incorporated into this Contract by reference. It is the Vendor's responsibility to ensure Sourcewell receives the most current version of this list.

# 3. PRICING

All Equipment, Products, or Services under this Contract will be priced as stated in Vendor's Proposal.

When providing pricing quotes to Participating Entities, all pricing quoted must reflect a Participating Entity's total cost of acquisition. This means that the quoted cost is for delivered Equipment, Products, and Services that are operational for their intended purpose, and includes all costs to the Participating Entity's requested delivery location.

Regardless of the payment method chosen by the Participating Entity, the total cost associated with any purchase option of the Equipment, Products, or Services must always be disclosed in the pricing quote to the applicable Participating Entity at the time of purchase.

A. SHIPPING AND SHIPPING COSTS. All delivered Equipment and Products must be properly packaged. Damaged Equipment and Products may be rejected. If the damage is not readily apparent at the time of delivery, Vendor must permit the Equipment and Products to be returned within a reasonable time at no cost to Sourcewell or its Participating Entities. Participating Entities reserve the right to inspect the Equipment and Products at a reasonable time after delivery where circumstances or conditions prevent effective inspection of the Equipment and Products at the time of delivery.

Vendor must arrange for and pay for the return shipment on Equipment and Products that arrive in a defective or inoperable condition.

Sourcewell may declare the Vendor in breach of this Contract if the Vendor intentionally delivers substandard or inferior Equipment or Products. In the event of the delivery of nonconforming Equipment and Products, the Participating Entity will notify the Vendor as soon as possible and the Vendor will replace nonconforming Equipment and Products with conforming Equipment and Products that are acceptable to the Participating Entity.

B. SALES TAX. Each Participating Entity is responsible for supplying the Vendor with valid taxexemption certification(s). When ordering, a Participating Entity must indicate if it is a taxexempt entity.

C. HOT LIST PRICING. At any time during this Contract, Vendor may offer a specific selection of Equipment, Products, or Services at discounts greater than those listed in the Contract. When Vendor determines it will offer Hot List Pricing, it must be submitted electronically to Sourcewell in a line-item format. Equipment, Products, or Services may be added or removed from the Hot List at any time through a Sourcewell Price and Product Change Form as defined in Article 4 below.

Hot List program and pricing may also be used to discount and liquidate close-out and discontinued Equipment and Products as long as those close-out and discontinued items are clearly identified as such. Current ordering process and administrative fees apply. Hot List Pricing must be published and made available to all Participating Entities.

## 4. PRODUCT AND PRICING CHANGE REQUESTS

Vendor may request Equipment, Product, or Service changes, additions, or deletions at any time. All requests must be made in writing by submitting a signed Sourcewell Price and Product Change Request Form to the assigned Sourcewell Contract Administrator. This form is available from the assigned Sourcewell Contract Administrator. At a minimum, the request must:

- Identify the applicable Sourcewell contract number;
- Clearly specify the requested change;
- Provide sufficient detail to justify the requested change;
- Individually list all Equipment, Products, or Services affected by the requested change, along with the requested change (e.g., addition, deletion, price change); and

• Include a complete restatement of pricing documentation in Microsoft Excel with the effective date of the modified pricing, or product addition or deletion. The new pricing restatement must include all Equipment, Products, and Services offered, even for those items where pricing remains unchanged.

A fully executed Sourcewell Price and Product Request Form will be become an amendment to this Contract and be incorporated by reference.

## 5. PARTICIPATION, CONTRACT ACCESS, AND PARTICIPATING ENTITY REQUIREMENTS

A. PARTICIPATION. Sourcewell's cooperative contracts are available and open to public and nonprofit entities across the United States and Canada; such as federal, state/province, municipal, K-12 and higher education, tribal government, and other public entities.

The benefits of this Contract should be available to all Participating Entities that can legally access the Equipment, Products, or Services under this Contract. A Participating Entity's authority to access this Contract is determined through its cooperative purchasing, interlocal, or joint powers laws. Any entity accessing benefits of this Contract will be considered a Service Member of Sourcewell during such time of access. Vendor understands that a Participating Entity's use of this Contract is at the Participating Entity's sole convenience and Participating Entities reserve the right to obtain like Equipment, Products, or Services from any other source.

Vendor is responsible for familiarizing its sales and service forces with Sourcewell contract use eligibility requirements and documentation and will encourage potential members to join Sourcewell. Sourcewell reserves the right to add and remove Participating Entities to its roster during the term of this Contract.

B. PUBLIC FACILITIES. Vendor's employees may be required to perform work at governmentowned facilities, including schools. Vendor's employees and agents must conduct themselves in a professional manner while on the premises, and in accordance with Participating Entity policies and procedures, and all applicable laws.

## 6. PARTICIPATING ENTITY USE AND PURCHASING

A. ORDERS AND PAYMENT. To access the contracted Equipment, Products, or Services under this Contract, a Participating Entity must clearly indicate to Vendor that it intends to access this Contract; however, order flow and procedure will be developed jointly between Sourcewell and Vendor. Typically, a Participating Entity will issue an order directly to Vendor. If a Participating Entity issues a purchase order, it may use its own forms, but the purchase order should clearly note the applicable Sourcewell contract number. All Participating Entity orders under this Contract must be issued prior to expiration of this Contract; however, Vendor performance, Participating Entity payment, and any applicable warranty periods or other Vendor or Participating Entity obligations may extend beyond the term of this Contract.

Vendor's acceptable forms of payment are included in Attachment A. Participating Entities will be solely responsible for payment and Sourcewell will have no liability for any unpaid invoice of any Participating Entity.

B. ADDITIONAL TERMS AND CONDITIONS/PARTICIPATING ADDENDUM. Additional terms and conditions to a purchase order may be negotiated between a Participating Entity and Vendor, such as job or industry-specific requirements, legal requirements (e.g., affirmative action or immigration status requirements), or specific local policy requirements. Some Participating Entitles may require the use of a Participating Addendum; the terms of which will be worked out directly between the Participating Entity and the Vendor. Any negotiated additional terms and conditions must never be less favorable to the Participating Entity than what is contained in this Contract.

C. PERFORMANCE BOND. If requested by a Participating Entity, Vendor will provide a performance bond that meets the requirements set forth in the Participating Entity's order.

D. SPECIALIZED SERVICE REQUIREMENTS. In the event that the Participating Entity requires service or specialized performance requirements (such as e-commerce specifications, specialized delivery requirements, or other specifications and requirements) not addressed in this Contract, the Participating Entity and the Vendor may enter into a separate, standalone agreement, apart from this Contract. Sourcewell, including its agents and employees, will not be made a party to a claim for breach of such agreement.

E. TERMINATION OF ORDERS. Participating Entities may terminate an order, in whole or in part, immediately upon notice to Vendor in the event of any of the following events:

1. The Participating Entity fails to receive funding or appropriation from its governing body at levels sufficient to pay for the goods to be purchased;

2. Federal, state, or provincial laws or regulations prohibit the purchase or change the Participating Entity's requirements; or

3. Vendor commits any material breach of this Contract or the additional terms agreed to between the Vendor and a Participating Entity.

F. GOVERNING LAW AND VENUE. The governing law and venue for any action related to a Participating Entity's order will be determined by the Participating Entity making the purchase.

# 7. CUSTOMER SERVICE

A. PRIMARY ACCOUNT REPRESENTATIVE. Vendor will assign an Account Representative to Sourcewell for this Contract and must provide prompt notice to Sourcewell if that person is changed. The Account Representative will be responsible for:

- Maintenance and management of this Contract;
- Timely response to all Sourcewell and Participating Entity inquiries; and
- Business reviews to Sourcewell and Participating Entities, if applicable.

B. BUSINESS REVIEWS. Vendor must perform a minimum of one business review with Sourcewell per contract year. The business review will cover sales to Participating Entities, pricing and contract terms, administrative fees, supply issues, customer issues, and any other necessary information.

## 8. REPORT ON CONTRACT SALES ACTIVITY AND ADMINISTRATIVE FEE PAYMENT

A. CONTRACT SALES ACTIVITY REPORT. Each calendar quarter, Vendor must provide a contract sales activity report (Report) to the Sourcewell Contract Administrator assigned to this Contract. A Report must be provided regardless of the number or amount of sales during that quarter (i.e., if there are no sales, Vendor must submit a report indicating no sales were made).

The Report must contain the following fields:

- Customer Name (e.g., City of Staples Highway Department);
- Customer Physical Street Address;
- Customer City;
- Customer State/Province;
- Customer Zip Code;
- Customer Contact Name;
- Customer Contact Email Address;
- Customer Contact Telephone Number;
- Sourcewell Assigned Entity/Participating Entity Number;
- Item Purchased Description;
- Item Purchased Price;
- Sourcewell Administrative Fee Applied; and
- Date Purchase was invoiced/sale was recognized as revenue by Vendor.

B. ADMINISTRATIVE FEE. In consideration for the support and services provided by Sourcewell, the Vendor will pay an administrative fee to Sourcewell on all Equipment, Products, and Services provided to Participating Entities. The Administrative Fee must be included in, and not added to, the pricing. Vendor may not charge Participating Entities more than the contracted price to offset the Administrative Fee.

The Vendor will submit a check payable to Sourcewell for the percentage of administrative fee stated in the Proposal multiplied by the total sales of all Equipment, Products, and Services purchased by Participating Entities under this Contract during each calendar quarter. Payments should note the Sourcewell-assigned contract number in the memo and must be mailed to the address above "Attn: Accounts Receivable." Payments must be received no later than 45 calendar days after the end of each calendar quarter.

Vendor agrees to cooperate with Sourcewell in auditing transactions under this Contract to ensure that the administrative fee is paid on all items purchased under this Contract.

In the event the Vendor is delinquent in any undisputed administrative fees, Sourcewell reserves the right to cancel this Contract and reject any proposal submitted by the Vendor in any subsequent solicitation. In the event this Contract is cancelled by either party prior to the Contract's expiration date, the administrative fee payment will be due no more than 30 days from the cancellation date.

# 9. AUTHORIZED REPRESENTATIVE

Sourcewell's Authorized Representative is its Chief Procurement Officer.

Vendor's Authorized Representative is the person named in the Vendor's Proposal. If Vendor's Authorized Representative changes at any time during this Contract, Vendor must promptly notify Sourcewell in writing.

# **10. ASSIGNMENT, AMENDMENTS, WAIVER, AND CONTRACT COMPLETE**

A. ASSIGNMENT. Neither the Vendor nor Sourcewell may assign or transfer any rights or obligations under this Contract without the prior consent of the parties and a fully executed assignment agreement. Such consent will not be unreasonably withheld.

B. AMENDMENTS. Any amendment to this Contract must be in writing and will not be effective until it has been fully executed by the parties.

C. WAIVER. If either party fails to enforce any provision of this Contract, that failure does not waive the provision or the right to enforce it.

D. CONTRACT COMPLETE. This Contract contains all negotiations and agreements between Sourcewell and Vendor. No other understanding regarding this Contract, whether written or oral, may be used to bind either party.

E. RELATIONSHIP OF THE PARTIES. The relationship of the parties is one of independent contractors, each free to exercise judgment and discretion with regard to the conduct of their respective businesses. This Contract does not create a partnership, joint venture, or any other relationship such as master-servant, or principal-agent.

## **11. LIABILITY**

Vendor must indemnify, save, and hold Sourcewell and its Participating Entities, including their agents and employees, harmless from any claims or causes of action, including attorneys' fees, arising out of the performance of this Contract by the Vendor or its agents or employees; this

indemnification includes injury or death to person(s) or property alleged to have been caused by some defect in the Equipment, Products, or Services under this Contract to the extent the Equipment, Product, or Service has been used according to its specifications. No party shall be liable for consequential damages under this Contract.

## **12. AUDITS**

Sourcewell reserves the right to review the books, records, documents, and accounting procedures and practices of the Vendor relevant to this Contract for a minimum of 6 years from the end of this Contract. This clause extends to Participating Entities as it relates to business conducted by that Participating Entity under this Contract.

## **13. GOVERNMENT DATA PRACTICES**

Vendor and Sourcewell must comply with the Minnesota Government Data Practices Act, Minnesota Statutes Chapter 13, as it applies to all data provided by or provided to Sourcewell under this Contract and as it applies to all data created, collected, received, stored, used, maintained, or disseminated by the Vendor under this Contract.

If the Vendor receives a request to release the data referred to in this article, the Vendor must immediately notify Sourcewell and Sourcewell will assist with how the Vendor should respond to the request.

## **14. INDEMNIFICATION**

As applicable, Vendor agrees to indemnify and hold harmless Sourcewell and its Participating Entities against any and all suits, claims, judgments, and costs instituted or recovered against Sourcewell or Participating Entities by any person on account of the use of any Equipment or Products by Sourcewell or its Participating Entities supplied by Vendor in violation of applicable patent or copyright laws.

## **15. INTELLECTUAL PROPERTY, PUBLICITY, MARKETING, AND ENDORSEMENT**

## A. INTELLECTUAL PROPERTY

1. Grant of License. During the term of this Contract:

a. Sourcewell grants to Vendor a royalty-free, worldwide, non-exclusive right and license to use theTrademark(s) provided to Vendor by Sourcewell in advertising and promotional materials for the purpose of marketing Sourcewell's relationship with Vendor.

b. Vendor grants to Sourcewell a royalty-free, worldwide, non-exclusive right and license to use Vendor's Trademarks in advertising and promotional materials for the purpose of marketing Vendor's relationship with Sourcewell.

2. Limited Right of Sublicense. The right and license granted herein includes a limited right of each party to grant sublicenses to its and their respective distributors, marketing representatives, and agents (collectively "Permitted Sublicensees") in advertising and promotional materials for the purpose of marketing the Parties' relationship to Participating Entities. Any sublicense granted will be subject to the terms and conditions of this Article. Each party will be responsible for any breach of this Article by any of their respective sublicensees.

## 3. Use; Quality Control.

a. Sourcewell must not alter Vendor's Trademarks from the form provided by Vendor and must comply with Vendor's removal requests as to specific uses of its trademarks or logos.

b. Vendor must not alter Sourcewell's Trademarks from the form provided by Sourcewell and must comply with Sourcewell's removal requests as to specific uses of its trademarks or logos.

c. Each party agrees to use, and to cause its Permitted Sublicensees to use, the other party's Trademarks only in good faith and in a dignified manner consistent with such party's use of the Trademarks. Upon written notice to the breaching party, the breaching party has 30 days of the date of the written notice to cure the breach or the license will be terminated.

4. *Termination*. Upon the termination of this Contract for any reason, each party, including Permitted Sublicensees, will have 30 days to remove all Trademarks from signage, websites, and the like bearing the other party's name or logo (excepting Sourcewell's pre-printed catalog of vendors which may be used until the next printing). Vendor must return all marketing and promotional materials, including signage, provided by Sourcewell, or dispose of it according to Sourcewell's written directions.

B. PUBLICITY. Any publicity regarding the subject matter of this Contract must not be released without prior written approval from the Authorized Representatives. Publicity includes notices, informational pamphlets, press releases, research, reports, signs, and similar public notices prepared by or for the Vendor individually or jointly with others, or any subcontractors, with respect to the program, publications, or services provided resulting from this Contract.

C. MARKETING. Any direct advertising, marketing, or offers with Participating Entities must be approved by Sourcewell. Materials should be sent to the Sourcewell Contract Administrator assigned to this Contract.

D. ENDORSEMENT. The Vendor must not claim that Sourcewell endorses its Equipment, Products, or Services.

## **16. GOVERNING LAW, JURISDICTION, AND VENUE**

Minnesota law governs this Contract. Venue for all legal proceedings out of this Contract, or its breach, must be in the appropriate state court in Todd County or federal court in Fergus Falls, Minnesota.

## **17. FORCE MAJEURE**

Neither party to this Contract will be held responsible for delay or default caused by acts of God or other conditions that are beyond that party's reasonable control. A party defaulting under this provision must provide the other party prompt written notice of the default.

## **18. SEVERABILITY**

If any provision of this Contract is found to be illegal, unenforceable, or void then both Sourcewell and Vendor will be relieved of all obligations arising under such provisions. If the remainder of this Contract is capable of performance, it will not be affected by such declaration or finding and must be fully performed.

## **19. PERFORMANCE, DEFAULT, AND REMEDIES**

A. PERFORMANCE. During the term of this Contract, the parties will monitor performance and address unresolved contract issues as follows:

1. *Notification.* The parties must promptly notify each other in writing of any known dispute and work in good faith to resolve such dispute within a reasonable period of time. If necessary, Sourcewell and the Vendor will jointly develop a short briefing document that describes the issue(s), relevant impact, and positions of both parties.

Escalation. If parties are unable to resolve the issue in a timely manner, as specified above, either Sourcewell or Vendor may escalate the resolution of the issue to a higher level of management. The Vendor will have 30 calendar days to cure an outstanding issue.
 Performance while Dispute is Pending. Notwithstanding the existence of a dispute, the Vendor must continue without delay to carry out all of its responsibilities under the Contract that are not affected by the dispute. If the Vendor fails to continue without delay to perform its responsibilities under the Contract, in the accomplishment of all undisputed work, any additional costs incurred by Sourcewell and/or its Participating Entities as a result of such failure to proceed will be borne by the Vendor.

B. DEFAULT AND REMEDIES. Either of the following constitutes cause to declare this Contract, or any Participating Entity order under this Contract, in default:

- 1. Nonperformance of contractual requirements, or
- 2. A material breach of any term or condition of this Contract.

Written notice of default and a reasonable opportunity to cure must be issued by the party claiming default. Time allowed for cure will not diminish or eliminate any liability for liquidated or other damages. If the default remains after the opportunity for cure, the non-defaulting party may:

- Exercise any remedy provided by law or equity, or
- Terminate the Contract or any portion thereof, including any orders issued against the Contract.

## **20. INSURANCE**

A. REQUIREMENTS. At its own expense, Vendor must maintain insurance policy(ies) in effect at all times during the performance of this Contract with insurance company(ies) licensed or authorized to do business in the State of Minnesota having an "AM BEST" rating of A- or better, with coverage and limits of insurance not less than the following:

1. Workers' Compensation and Employer's Liability.

Workers' Compensation: As required by any applicable law or regulation. Employer's Liability Insurance: must be provided in amounts not less than listed below:

Minimum limits:

\$500,000 each accident for bodily injury by accident \$500,000 policy limit for bodily injury by disease \$500,000 each employee for bodily injury by disease

2. Commercial General Liability Insurance. Vendor will maintain insurance covering its operations, with coverage on an occurrence basis, and must be subject to terms no less broad than the Insurance Services Office ("ISO") Commercial General Liability Form CG0001 (2001 or newer edition), or equivalent. At a minimum, coverage must include liability arising from premises, operations, bodily injury and property damage, independent contractors, products-completed operations including construction defect, contractual liability, blanket contractual liability, and personal injury and advertising injury. All required limits, terms and conditions of coverage must be maintained during the term of this Contract.

Minimum Limits:

\$1,000,000 each occurrence Bodily Injury and Property Damage

\$1,000,000 Personal and Advertising Injury

\$2,000,000 aggregate for Products-Completed operations

\$2,000,000 general aggregate

3. *Commercial Automobile Liability Insurance.* During the term of this Contract, Vendor will maintain insurance covering all owned, hired, and non-owned automobiles in limits of liability not less than indicated below. The coverage must be subject to terms no less broad than ISO Business Auto Coverage Form CA 0001 (2010 edition or newer), or equivalent.

Minimum Limits: \$1,000,000 each accident, combined single limit

4. *Umbrella Insurance*. During the term of this Contract, Vendor will maintain umbrella coverage over Workers' Compensation, Commercial General Liability, and Commercial Automobile.

Minimum Limits: \$2,000,000

Failure of Vendor to maintain the required insurance will constitute a material breach entitling Sourcewell to immediately terminate this Contract for default.

B. CERTIFICATES OF INSURANCE. Prior to commencing under this Contract, Vendor must furnish to Sourcewell a certificate of insurance, as evidence of the insurance required under this Contract. Prior to expiration of the policy(ies), renewal certificates must be mailed to Sourcewell, 202 12th Street Northeast, P.O. Box 219, Staples, MN 56479 or sent to the Sourcewell Contract Administrator assigned to this Contract. The certificates must be signed by a person authorized by the insurer(s) to bind coverage on their behalf. All policies must include there will be no cancellation, suspension, non-renewal, or reduction of coverage without 30 days' prior written notice to the Vendor.

Failure to request certificates of insurance by Sourcewell, or failure of Vendor to provide certificates of insurance, in no way limits or relieves Vendor of its duties and responsibilities in this Contract.

C. ADDITIONAL INSURED ENDORSEMENT AND PRIMARY AND NON-CONTRIBUTORY INSURANCE CLAUSE. Vendor agrees to list Sourcewell and its Participating Entities, including their officers, agents, and employees, as an additional insured under the Vendor's commercial general liability insurance policy with respect to liability arising out of activities, "operations," or "work" performed by or on behalf of Vendor, and products and completed operations of Vendor. The policy provision(s) or endorsement(s) must further provide that coverage is primary and not excess over or contributory with any other valid, applicable, and collectible insurance or self-insurance in force for the additional insureds.

D. WAIVER OF SUBROGATION. Vendor waives and must require (by endorsement or otherwise) all its insurers to waive subrogation rights against Sourcewell and other additional insureds for losses paid under the insurance policies required by this Contract or other insurance applicable to the Vendor or its subcontractors. The waiver must apply to all deductibles and/or self-insured retentions applicable to the required or any other insurance maintained by the Vendor or its subcontractors. Where permitted by law, Vendor must require

similar written express waivers of subrogation and insurance clauses from each of its subcontractors.

E. UMBRELLA/EXCESS LIABILITY. The limits required by this Contract can be met by either providing a primary policy or in combination with umbrella/excess liability policy(ies).

## **21. COMPLIANCE**

A. LAWS AND REGULATIONS. All Equipment, Products, or Services provided under this Contract must comply fully with applicable federal laws and regulations, and with the laws in the states and provinces in which the Equipment, Products, or Services are sold.

B. LICENSES. Vendor must maintain a valid and current status on all required federal, state/provincial, and local licenses, bonds, and permits required for the operation of the business that the Vendor conducts with Sourcewell and Participating Entities.

# 22. BANKRUPTCY, DEBARMENT, OR SUSPENSION CERTIFICATION

Vendor certifies and warrants that it is not in bankruptcy or that it has previously disclosed in writing certain information to Sourcewell related to bankruptcy actions. If at any time during this Contract Vendor declares bankruptcy, Vendor must immediately notify Sourcewell in writing.

Vendor certifies and warrants that neither it nor its principals are presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from programs operated by the State of Minnesota; the United States federal government or the Canadian government, as applicable; or any Participating Entity. Vendor certifies and warrants that neither it nor its principals have been convicted of a criminal offense related to the subject matter of this Contract. Vendor further warrants that it will provide immediate written notice to Sourcewell if this certification changes at any time.

# 23. PROVISIONS FOR NON-UNITED STATES FEDERAL ENTITY PROCUREMENTS UNDER UNITED STATES FEDERAL AWARDS OR OTHER AWARDS

Participating Entities that use United States federal grant or FEMA funds to purchase goods or services from this Contract may be subject to additional requirements including the procurement standards of the Uniform Administrative Requirements, Cost Principles and Audit Requirements for Federal Awards, 2 C.F.R. § 200. Participating Entities may also require additional requirements based on specific funding specifications. Within this Article, all references to "federal" should be interpreted to mean the United States federal government. The following list only applies when a Participating Entity accesses Vendor's Equipment, Products, or Services with United States federal funds.

A. EQUAL EMPLOYMENT OPPORTUNITY. Except as otherwise provided under 41 C.F.R. § 60, all contracts that meet the definition of "federally assisted construction contract" in 41 C.F.R. § 60-1.3 must include the equal opportunity clause provided under 41 C.F.R. §60-1.4(b), in accordance with Executive Order 11246, "Equal Employment Opportunity" (30 FR 12319, 12935, 3 C.F.R. §, 1964-1965 Comp., p. 339), as amended by Executive Order 11375, "Amending Executive Order 11246 Relating to Equal Employment Opportunity," and implementing regulations at 41 C.F.R. § 60, "Office of Federal Contract Compliance Programs, Equal Employment Opportunity, Department of Labor." The equal opportunity clause is incorporated herein by reference.

B. DAVIS-BACON ACT, AS AMENDED (40 U.S.C. § 3141-3148). When required by federal program legislation, all prime construction contracts in excess of \$2,000 awarded by nonfederal entities must include a provision for compliance with the Davis-Bacon Act (40 U.S.C. § 3141-3144, and 3146-3148) as supplemented by Department of Labor regulations (29 C.F.R. § 5, "Labor Standards Provisions Applicable to Contracts Covering Federally Financed and Assisted Construction"). In accordance with the statute, contractors must be required to pay wages to laborers and mechanics at a rate not less than the prevailing wages specified in a wage determination made by the Secretary of Labor. In addition, contractors must be required to pay wages not less than once a week. The non-federal entity must place a copy of the current prevailing wage determination issued by the Department of Labor in each solicitation. The decision to award a contract or subcontract must be conditioned upon the acceptance of the wage determination. The non-federal entity must report all suspected or reported violations to the federal awarding agency. The contracts must also include a provision for compliance with the Copeland "Anti-Kickback" Act (40 U.S.C. § 3145), as supplemented by Department of Labor regulations (29 C.F.R. § 3, "Contractors and Subcontractors on Public Building or Public Work Financed in Whole or in Part by Loans or Grants from the United States"). The Act provides that each contractor or subrecipient must be prohibited from inducing, by any means, any person employed in the construction, completion, or repair of public work, to give up any part of the compensation to which he or she is otherwise entitled. The non-federal entity must report all suspected or reported violations to the federal awarding agency. Vendor must be in compliance with all applicable Davis-Bacon Act provisions.

C. CONTRACT WORK HOURS AND SAFETY STANDARDS ACT (40 U.S.C. § 3701-3708). Where applicable, all contracts awarded by the non-federal entity in excess of \$100,000 that involve the employment of mechanics or laborers must include a provision for compliance with 40 U.S.C. §§ 3702 and 3704, as supplemented by Department of Labor regulations (29 C.F.R. § 5). Under 40 U.S.C. § 3702 of the Act, each contractor must be required to compute the wages of every mechanic and laborer on the basis of a standard work week of 40 hours. Work in excess of the standard work week is permissible provided that the worker is compensated at a rate of not less than one and a half times the basic rate of pay for all hours worked in excess of 40 hours in the work week. The requirements of 40 U.S.C. § 3704 are applicable to construction work and provide that no laborer or mechanic must be required to work in surroundings or under working conditions which are unsanitary, hazardous or dangerous. These requirements

do not apply to the purchases of supplies or materials or articles ordinarily available on the open market, or contracts for transportation or transmission of intelligence. This provision is hereby incorporated by reference into this Contract. Vendor certifies that during the term of an award for all contracts by Sourcewell resulting from this procurement process, Vendor must comply with applicable requirements as referenced above.

D. RIGHTS TO INVENTIONS MADE UNDER A CONTRACT OR AGREEMENT. If the federal award meets the definition of "funding agreement" under 37 C.F.R. § 401.2(a) and the recipient or subrecipient wishes to enter into a contract with a small business firm or nonprofit organization regarding the substitution of parties, assignment or performance of experimental, developmental, or research work under that "funding agreement," the recipient or subrecipient must comply with the requirements of 37 C.F.R. § 401, "Rights to Inventions Made by Nonprofit Organizations and Small Business Firms Under Government Grants, Contracts and Cooperative Agreements," and any implementing regulations issued by the awarding agency. Vendor certifies that during the term of an award for all contracts by Sourcewell resulting from this procurement process, Vendor must comply with applicable requirements as referenced above.

E. CLEAN AIR ACT (42 U.S.C. § 7401-7671Q.) AND THE FEDERAL WATER POLLUTION CONTROL ACT (33 U.S.C. § 1251-1387). Contracts and subgrants of amounts in excess of \$150,000 require the non-federal award to agree to comply with all applicable standards, orders or regulations issued pursuant to the Clean Air Act (42 U.S.C. § 7401-7671q) and the Federal Water Pollution Control Act as amended (33 U.S.C. § 1251-1387). Violations must be reported to the Federal awarding agency and the Regional Office of the Environmental Protection Agency (EPA). Vendor certifies that during the term of this Contract will comply with applicable requirements as referenced above.

F. DEBARMENT AND SUSPENSION (EXECUTIVE ORDERS 12549 AND 12689). A contract award (see 2 C.F.R. § 180.220) must not be made to parties listed on the government wide exclusions in the System for Award Management (SAM), in accordance with the OMB guidelines at 2 C.F.R. §180 that implement Executive Orders 12549 (3 C.F.R. § 1986 Comp., p. 189) and 12689 (3 C.F.R. § 1989 Comp., p. 235), "Debarment and Suspension." SAM Exclusions contains the names of parties debarred, suspended, or otherwise excluded by agencies, as well as parties declared ineligible under statutory or regulatory authority other than Executive Order 12549. Vendor certifies that neither it nor its principals are presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation by any federal department or agency.

G. BYRD ANTI-LOBBYING AMENDMENT, AS AMENDED (31 U.S.C. § 1352). Vendors must file any required certifications. Vendors must not have used federal appropriated funds to pay any person or organization for influencing or attempting to influence an officer or employee of any agency, a member of Congress, officer or employee of Congress, or an employee of a member of Congress in connection with obtaining any federal contract, grant, or any other award covered by 31 U.S.C. § 1352. Vendors must disclose any lobbying with non-federal funds that

takes place in connection with obtaining any federal award. Such disclosures are forwarded from tier to tier up to the non-federal award. Vendors must file all certifications and disclosures required by, and otherwise comply with, the Byrd Anti-Lobbying Amendment (31 U.S.C. § 1352).

H. RECORD RETENTION REQUIREMENTS. To the extent applicable, Vendor must comply with the record retention requirements detailed in 2 C.F.R. § 200.333. The Vendor further certifies that it will retain all records as required by 2 C.F.R. § 200.333 for a period of 3 years after grantees or subgrantees submit final expenditure reports or quarterly or annual financial reports, as applicable, and all other pending matters are closed.

I. ENERGY POLICY AND CONSERVATION ACT COMPLIANCE. To the extent applicable, Vendor must comply with the mandatory standards and policies relating to energy efficiency which are contained in the state energy conservation plan issued in compliance with the Energy Policy and Conservation Act.

J. BUY AMERICAN PROVISIONS COMPLIANCE. To the extent applicable, Vendor must comply with all applicable provisions of the Buy American Act. Purchases made in accordance with the Buy American Act must follow the applicable procurement rules calling for free and open competition.

K. ACCESS TO RECORDS (2 C.F.R. § 200.336). Vendor agrees that duly authorized representatives of a federal agency must have access to any books, documents, papers and records of Vendor that are directly pertinent to Vendor's discharge of its obligations under this Contract for the purpose of making audits, examinations, excerpts, and transcriptions. The right also includes timely and reasonable access to Vendor's personnel for the purpose of interview and discussion relating to such documents.

L. PROCUREMENT OF RECOVERED MATERIALS (2 C.F.R. § 200.322). A non-federal entity that is a state agency or agency of a political subdivision of a state and its contractors must comply with Section 6002 of the Solid Waste Disposal Act, as amended by the Resource Conservation and Recovery Act. The requirements of Section 6002 include procuring only items designated in guidelines of the Environmental Protection Agency (EPA) at 40 C.F.R. § 247 that contain the highest percentage of recovered materials practicable, consistent with maintaining a satisfactory level of competition, where the purchase price of the item exceeds \$10,000 or the value of the quantity acquired during the preceding fiscal year exceeded \$10,000; procuring solid waste management services in a manner that maximizes energy and resource recovery; and establishing an affirmative procurement program for procurement of recovered materials identified in the EPA guidelines.

## 24. CANCELLATION

Sourcewell or Vendor may cancel this Contract at any time, with or without cause, upon 60 days' written notice to the other party. However, Sourcewell may cancel this Contract immediately upon discovery of a material defect in any certification made in Vendor's Proposal. Cancellation of this Contract does not relieve either party of financial, product, or service obligations incurred or accrued prior to cancellation.

Sourcewell

thyssenkrupp Elevator

DocuSigned by:

Jeremy Schwartz Jeremy Schwartz Bv:

Jeremy Schwartz Title: Director of Operations & Procurement/CPO

Date: 8/26/2020 | 9:50 AM CDT

Approved:

DocuSigned by: Unad Coarrette By: 7E42B8F817A64C0

Chad Coauette Title: Executive Director/CEO

Date: \_\_\_\_\_

|     | DocuSigned by: |       |
|-----|----------------|-------|
| ··· | Mark           | Hintz |

Date: \_\_\_\_ 8/26/2020 | 7:07 PM CEST

# RFP 080420 - Elevators, Escalators, and Moving Walks with Related Equipment, Services, and Supplies

## **Vendor Details**

| Company Name: | thyssenkrupp Elevator  |
|---------------|--|
| Address:      | 3100 Interstate North Circle<br>Suite 500<br>Atlanta, GA 30339 |
| Contact:      | Jamie Blackman   |
| Email:        | jamie.blackman@thyssenkrupp.com                                |
| Phone:        | 770-799-0478   |
| HST#:         | 62121126-7   |

#### **Submission Details**

| Created On:             | Monday July 06, 2020 07:33:19        |
|-------------------------|--------------------------------------|
| Submitted On:           | Friday July 31, 2020 01:48:41        |
| Submitted By:           | Jamie Blackman                       |
| Email:                  | jamie.blackman@thyssenkrupp.com      |
| Transaction #:          | 32231029-e36b-494f-a111-141e907ae5cd |
| Submitter's IP Address: | 96.77.92.138                         |
|                         |                                      |

## Specifications

## Table 1: Proposer Identity & Authorized Representatives

**General Instructions** (applies to all Tables) Sourcewell prefers a brief but thorough response to each question. Please do not merely attach additional documents to your response without also providing a substantive response. Do not leave answers blank; mark "NA" if the question does not apply to you (preferably with an explanation).

| Line<br>Item | Question   | Response *   |   |
|--------------|--|--|---|
| 1            | Proposer Legal Name (and applicable d/b/a, if any):  | thyssenkrupp Elevator  | * |
| 2            | Proposer Address:  | 3100 Interstate North Circle<br>Suite 500<br>Atlanta, GA 30339   | * |
| 3            | Proposer website address:  | www.thyssenkrupp.com   | * |
| 4            | Proposer's Authorized Representative (name, title, address,<br>email address & phone) (The representative must have<br>authority to sign the "Proposer's Assurance of Compliance"<br>on behalf of the Proposer and, in the event of award, will<br>be expected to execute the resulting contract): | Regards,<br>Mark Hintz<br>Vice President, Contracts Department<br>70 799 0448, mark.hintz@thyssenkrupp.com<br>thyssenkrupp Elevator Corporation, 3100 Interstate N Cir SE,<br>Suite 500, Atlanta, GA 30339 | * |
| 5            | Proposer's primary contact for this proposal (name, title, address, email address & phone):  | Jeff Jaudes, CEI<br>National Account Manager<br>Government contracts<br>972-365-6128   | * |
| 6            | Proposer's other contacts for this proposal, if any (name, title, address, email address & phone):   | Jamie Blackman<br>National Accounts Coordinator, National Accounts<br>770-799-0478   |   |

## **Table 2: Company Information and Financial Strength**

| Item Response | Line<br>Item | Question | Response * |
|---------------|--------------|----------|------------|
|---------------|--------------|----------|------------|

| 7  | Provide a brief history of your company, including your<br>company's core values, business philosophy, and industry<br>longevity related to the requested equipment, products or<br>services.   | ThyssenKrupp Elevator is a US \$3.8 billion dollar company<br>that manufactures, installs and services a wide variety of<br>passenger and freight needs. Headquartered in Atlanta,<br>Georgia, ThyssenKrupp Elevator Corporation provides a full<br>range of elevators, lifts and escalators for all types of<br>passenger and freight applications. Complete elevator<br>systems, including all major components, are manufactured at<br>our plants in Tennessee, Mississippi, Toronto and New York<br>City. ThyssenKrupp Elevator is represented by over 135<br>branches and 546 local representatives in the United States<br>and Canada and employs over 10,000 manufacturing,<br>installation, service, repair, sales and management<br>professionals. Most impressive is the fact that we<br>individually service nearly 240,000 elevators, escalators and<br>lifts in North America, over 50,000 of which were<br>manufactured and installed by other companies.  |
|----|---|--|
|    |   | ThyssenKrupp Elevator's ultimate parent is ThyssenKrupp<br>AG, a large German corporation headquartered in<br>Düsseldorf. ThyssenKrupp AG's predecessor, Thyssen AG<br>entered the North American vertical transportation market in<br>the 1980's, and was growing its business, when it acquired<br>Dover Elevator Company in July 1999. Dover was well<br>established in the U.S. market, and the merger of these two<br>companies created the largest vertical transportation<br>company in North America. Thyssen and Dover Elevator<br>joined forces as ThyssenKrupp Elevator with one purpose: to<br>exceed member expectations with a powerful combination of<br>products, services and technology  |
| 8  | What are your company's expectations in the event of an award?  | Our expectation as an existing provider is to continue to grow both Sourcewell and our portfolios in providing unsurpassed services to our customers   |
| 9  | Demonstrate your financial strength and stability with<br>meaningful data. This could include such items as financial<br>statements, SEC filings, credit and bond ratings, letters of<br>credit, and detailed reference letters. Upload supporting<br>documents (as applicable) in the document upload section of<br>your response. | thyssenkrupp Elevator is a US \$3.8 billion dollar company<br>that manufactures, installs and services a wide variety of<br>passenger and freight needs. Headquartered in Atlanta,<br>Georgia, thyssenkrupp Elevator Corporation provides a full<br>range of elevators, Escalators, and Moving Walks with<br>Related Equipment, Services, and Supplies. Complete<br>elevator systems, including all major components, are<br>manufactured at our plants in Tennessee, Mississippi, Toronto<br>and New York City. thyssenkrupp Elevator is represented by<br>over 135 branches and 564 local representatives in the<br>United States and Canada and employs over 10,000<br>manufacturing, installation, service, repair, sales and<br>management professionals. Most impressive is the fact that<br>we individually service nearly 240,000 elevators, escalators<br>and lifts in North America, over 50,000 of which were<br>manufactured and installed by other companies<br>**Please see the Attachment thyssenkrupp 2018-2019<br>Financial Report**<br>***Please see the Attached DNB Rating Report*** |
| 10 | What is your US market share for the solutions that you are proposing?  | US Market Share : 38% *  |
| 11 | What is your Canadian market share for the solutions that you are proposing?  | Canadian Market : 40%     *  |
| 12 | Has your business ever petitioned for bankruptcy protection?<br>If so, explain in detail.   | Lawsuits do occur and exist; however, TKEC has adequate<br>risk management, legal and insurance safeguards in place to<br>protect itself and its customers when required. ThyssenKrupp<br>Elevator has not been involved in bankruptcy or<br>reorganization. Notwithstanding, ThyssenKrupp Elevator<br>Corporation is a \$3.8 billion company.   |

| 13 | How is your organization best described: is it a<br>manufacturer, a distributor/dealer/reseller, or a service<br>provider? Answer whichever question (either a) or b) just<br>below) best applies to your organization.<br>a) If your company is best described as a<br>distributor/dealer/reseller (or similar entity), provide your<br>written authorization to act as a distributor/dealer/reseller for<br>the manufacturer of the products proposed in this RFP. If<br>applicable, is your dealer network independent or company<br>owned?<br>b) If your company is best described as a manufacturer<br>or service provider, describe your relationship with your<br>sales and service force and with your dealer network in<br>delivering the products and services proposed in this RFP.<br>Are these individuals your employees, or the employees of a<br>third party? | B-<br>thyssenkrupp does not have a dealer network; all products<br>and services are performed and manufactured by<br>thyssenkrupp. Our network of employees across the US is<br>states are individual employees and Union employees. Sales<br>and distribution are performed by location | c |
|----|---|--|---|
| 14 | If applicable, provide a detailed explanation outlining the<br>licenses and certifications that are both required to be held,<br>and actually held, by your organization (including third parties<br>and subcontractors that you use) in pursuit of the business<br>contemplated by this RFP.   | All of our elevator service technicians are licensed to<br>perform services on all vertical transportation. Both by the<br>IUEC and local authorities having jurisdiction.<br>***Please see Attachment for State Contractors Licenses ***  | r |
| 15 | Provide all "Suspension or Debarment" information that has<br>applied to your organization during the past ten years.   | In the past 10 years thyssenkrupp has not had any , suspensions or debarments.   | ř |

# Table 3: Industry Recognition & Marketplace Success

| Line<br>Item | Question  | Response *  |   |
|--------------|---|---|---|
| 16           | Describe any relevant industry awards or recognition that<br>your company has received in the past five years   | 2015<br>ThyssenKrupp Recognized by MIT Technology Review as<br>One of the 50 Smartest Companies -<br>ThyssenKrupp Elevator Wins 2015 Tennessee Governor's<br>Environmental Stewardship Award -<br>ThyssenKrupp Elevator's Enviromax® Earns Top Awards<br>from Environmental Leader -<br>ThyssenKrupp Elevator's U.S. Factory Earns LEED ® Gold<br>Certification Middleton -<br>2016<br>thyssenkrupp' s installation of 53 elevators and 88 escalators<br>in Rome's metro Line C in Italy has won of the "Project of<br>the Year 2016" Award, in the Escalators category presented<br>by international magazine Elevator World.<br>***All awards listed above are attached in our proposed<br>documents*** | * |
| 17           | What percentage of your sales are to the governmental sector in the past three years  | We currently maintain a Federal Service Supply contract for<br>the next 20 years and have for the last 20 years.<br>Approximately 23% of our maintenance is with federal.<br>state, local and city government.  | * |
| 18           | What percentage of your sales are to the education sector in the past three years   | Education: 15%  | * |
| 19           | List any state, provincial, or cooperative purchasing contracts<br>that you hold. What is the annual sales volume for each of<br>these contracts over the past three years?             | thyssenkrupp Elevator does business with multiple<br>cooperative purchasing companies such as, Omnia, Vizient,<br>Premier, Equalis and Healthtrust. There are over 40,000<br>units attached to these cooperative organizations both<br>government and commercial that thyssenkrupp maintains. The<br>release of any other customers' information without their<br>approval is against thyssenkrupp policy.  | * |
| 20           | List any GSA contracts or Standing Offers and Supply<br>Arrangements (SOSA) that you hold. What is the annual<br>sales volume for each of these contracts over the past three<br>years? | GSA - FSS 9M+<br>GSA - PBS 9M+  | * |

## Table 4: References/Testimonials

Line Item 21. Supply reference information from three customers who are eligible to be Sourcewell participating entities.

| Entity Name *  | Contact Name *   | Phone Number *   |
|--|--|--|
| The release of any other customers' information without their approval is against thyssenkrupp policy. | The release of any other customers'<br>information without their approval is<br>against thyssenkrupp policy. | The release of any other customers' information without their approval is against thyssenkrupp policy. |
| The release of any other customers' information without their approval is against thyssenkrupp policy. | The release of any other customers' information without their approval is against thyssenkrupp policy.       | The release of any other customers' information without their approval is against thyssenkrupp policy. |
| The release of any other customers' information without their approval is against thyssenkrupp policy. | The release of any other customers' information without their approval is against thyssenkrupp policy.       | The release of any other customers' information without their approval is against thyssenkrupp policy. |

### Table 5: Top Five Government or Education Customers

Line Item 22. Provide a list of your top five government, education, or non-profit customers (entity name is optional), including entity type, the state or province the entity is located in, scope of the project(s), size of transaction(s), and dollar volumes from the past three years.

| Entity Name    | Entity Type * | State / Province *  | Scope of Work *            | Size of<br>Transactions * | Dollar Volume Past<br>Three Years * |
|----------------|---------------|---------------------|----------------------------|---------------------------|-------------------------------------|
| Various States | Government    | Georgia - GA        | Vertical<br>Transportation | 100+ locations            | Approximately<br>669K – Annual      |
| Various States | Government    | Georgia - GA        | Vertical<br>Transportation | 148 Locations             | Approximately<br>3.2M – Annual      |
| University     | Education     | Florida - FL        | Vertical<br>Transportation | 138 Units                 | Approximately 1M –<br>Annual        |
| University     | Education     | North Carolina - NC | Vertical<br>Transportation | 357 Units                 | Approximately 1.3M<br>Annually      |
| University     | Education     | Colorado - CO       | Vertical<br>Transportation | 167 Units                 | Approximately<br>\$313K Annually    |

#### Table 6: Ability to Sell and Deliver Service

Describe your company's capability to meet the needs of Sourcewell participating entities across the US and Canada, as applicable. Your response should address in detail at least the following areas: locations of your network of sales and service providers, the number of workers (full-time equivalents) involved in each sector, whether these workers are your direct employees (or employees of a third party), and any overlap between the sales and service functions.

| Line | Question | Response * |  |
|------|----------|------------|--|
| Item | Question | Response   |  |

|    | 1   | 1   |
|----|---|---|
| 23 | Sales force.  | thyssenkrupp Elevator's North American Division is<br>separated into three regions, consisting over 6,000<br>employees working directly at our branch and regional<br>offices. These locations are as listed below. See<br>Attachments Question #17 Sales Force Map & Branch<br>location Map for the listing of over 135 offices across the<br>US. Our local customer service is supported by our call<br>center, TK Communications which is operational 24/7 if the<br>local branch is not available.<br>Total number and location of sales persons employed by<br>Supplier.<br>• Pacific Northwest - 52<br>• California - 59<br>• Southwest - 47<br>• Midwest - 73<br>• Central US - 52<br>• South - 50<br>• Southeast - 53<br>• Florida - 56<br>• Mid-Atlantic - 48  |
|    |   | Northeast - 53  |
| 24 | Dealer network or other distribution methods.   | TOTAL – 546 Sales employees     Services are scheduled and provided at a local branch level.     Distribution of products will be managed at the local level,     we have branches/locations in North America **  |
| 25 | Service force.  | Service Force:<br>• Thyssenkrupp has 3200+ service technicians in the US<br>and Canada. All service technicians are IUEC members and<br>employees of thyssenkrupp Elevator  |
| 26 | Describe in detail the process and procedure of your<br>customer service program, if applicable. Include your<br>response-time capabilities and commitments, as well as any<br>incentives that help your providers meet your stated service<br>goals or promises. | <ul> <li>We provide Regular and Routine Maintenance 7/24/365. All maintenance programs are code compliant and if needed adjusted to meet our member needs. You can always count on our:</li> <li>2,600 highly-trained service technicians, experts in thyssenkrupp and third-party (OEM) equipment</li> <li>24/7 emergency service availability from technicians who are always nearby</li> <li>24/7 thyssenkrupp call center, standing by to quickly take your call</li> <li>Customer Portal, an online tool for managing your elevator account and placing service requests</li> <li>Global network of engineers and experts, International Technical Services</li> <li>Advanced diagnostic tools for communicating with thyssenkrupp and third-party equipment</li> <li>Predictive maintenance solution, MAX, which dramatically improves elevator uptime using Internet of Things (IoT) technology</li> <li>Dedicated account managers, your point of contact for account-related issue</li> <li>Capital planning services to help you budget for future expenses</li> <li>For an emergency such as an entrapment our goal is to get respond in 30 minutes or less, however due to locations outside of our control including but not limited to traffic, environment, location and access. hour during normal business hours, we would strive for onsite response in less than 2 hours. For non-emergencies service requests during normal business hours, we should meet same day response. For non-emergency service requests after normal business hours, we should meet same day response. For non-emergency service requests after normal business day.</li> <li>* Please see the Attachment: Service Brochure**</li> </ul> |

| 27 | Identify your ability and willingness to provide your products<br>and services to Sourcewell participating entities in the<br>United States.  | Thyssenkrupp elevator has the size and resources to fully<br>support the members and their vertical transportation needs,<br>when and where we are needed. This includes around the<br>clock call center, dedicated account manager and<br>sophisticated online tools as well as around the clock<br>engineering support.<br>Our goal is to exceed the members expectations by<br>partnering with Sourcewell to achieve continues growth.<br>thyssenkrupp Elevator utilizes GPS within our Technician's<br>mobile devices so that we can route the closest technician<br>to service calls in effort to reduce downtime. We continually<br>look for ways to better serve and communicate with our<br>customers. As we find more ways to improve our service<br>through mobile technology ThyssenKrupp Elevator is always<br>communicating these new enhancements to our customers. | * |
|----|---|---|---|
| 28 | Identify your ability and willingness to provide your products<br>and services to Sourcewell participating entities in Canada.  | thyssenkrupp Elevator utilizes GPS within our Technician's<br>mobile devices so that we can route the closest technician<br>to service calls in effort to reduce downtime. We continually<br>look for ways to better serve and communicate with our<br>customers. As we find more ways to improve our service<br>through mobile technology ThyssenKrupp Elevator is always<br>communicating these new enhancements to our customers.<br>Thyssenkrupp elevator has the size and resources to fully<br>support the members and their vertical transportation needs,<br>when and where we are needed. This includes around the<br>clock call center, dedicated account manager and<br>sophisticated online tools as well as around the clock<br>engineering support.<br>Our goal is to exceed the members expectations by<br>partnering with Sourcewell to achieve continues growth  | * |
| 29 | Identify any geographic areas of the United States or<br>Canada that you will NOT be fully serving through the<br>proposed contract.  | thyssenkrupp is able to service all areas of the US and Canada  | * |
| 30 | Identify any Sourcewell participating entity sectors (i.e.,<br>government, education, not-for-profit) that you will NOT be<br>fully serving through the proposed contract. Explain in detail.<br>For example, does your company have only a regional<br>presence, or do other cooperative purchasing contracts limit<br>your ability to promote another contract? | Our services will be available to all participating entities  | * |
| 31 | Define any specific contract requirements or restrictions that<br>would apply to our participating entities in Hawaii and<br>Alaska and in US Territories.  | There are no defined specific contract requirements or restrictions that would apply.   | * |

# Table 7: Marketing Plan

| Line<br>Item | Question  | Response *   |
|--------------|---|--|
| 32           | Describe your marketing strategy for promoting this contract<br>opportunity. Upload representative samples of your<br>marketing materials (if applicable) in the document upload<br>section of your response. | <ul> <li>Upon Award we will schedule online training with all offices and supply them with the new materials to be able to discuss with entity's the Sourcewell program.</li> <li>We will post on our social media site a link to the Sourcewell website.</li> <li>Continued participation in trade shows within our industry posting placards stating that we are a supplier for Sourcewell.</li> <li>Additionally, we will host a conference call with our District VPs to inform them of any changes that might have been made to our existing contract with Sourcewell.</li> <li>***Please see uploaded Sourcewell Introduction Letter and Quick Reference Guide.***</li> </ul>  |
| 33           | Describe your use of technology and digital data (e.g.,<br>social media, metadata usage) to enhance marketing<br>effectiveness.   | <ul> <li>On our internal website we will post a link to all required documents and forms to sell these services to the membership</li> <li>On our social media site we will post a link to the Sourcewell Website</li> <li>When participating in trade shows within our industry posting placards stating that we are a supplier for Sourcewell</li> <li>Additionally, local meetings with BOMA and facilities management companies.</li> </ul>  |
| 34           | In your view, what is Sourcewell's role in promoting contracts<br>arising out of this RFP? How will you integrate a Sourcewell-<br>awarded contract into your sales process?                                  | Please refer Question Number 32. thyssenkrupp, if awarded<br>will send out an information package on any and all new<br>information for Sourcewell to all of our branches. They will<br>receive a copy of the contract and any training material<br>needed. They will also receive the negotiated billing rates<br>and labor rates. An aggressive training schedule will be<br>established between National Accounts and the Regions to<br>educate them on the Sourcewell processes and<br>documentation.<br>Our expectation of Sourcewell s role is promoting<br>thyssenkrupp and our services through your website and<br>trade shows, also training sessions to the existing portfolio<br>as well as the new membership. As we have experienced in<br>the past as an Sourcewell supplier, we would also expect<br>the continued open line of communication between<br>thyssenkrupp and our customers. |
| 35           | Are your products or services available through an e-<br>procurement ordering process? If so, describe your e-<br>procurement system and how governmental and educational<br>customers have used it.          | No, there are many moving parts that require direct<br>communication between the customer and thyssenkrupp<br>before services can be provided. Elevators are not a shelf<br>type product, all services and products come directly from<br>thyssenkrupp and services are performed by thyssenkrupp<br>employees.  |

# Table 8: Value-Added Attributes

| Line<br>Item | Question  | Response *   |
|--------------|---|--|
|              | Describe any product, equipment, maintenance, or operator<br>training programs that you offer to Sourcewell participating<br>entities. Include details, such as whether training is standard<br>or optional, who provides training, and any costs that apply. | Do to the elevator safety code requirement and reliability<br>associated with elevators and escalators our training for the<br>general public is limited to the in car or group panel<br>operational switches. There is no charge for training on the<br>proper usage of these switches for operational control. |

| 37 | Describe any technological advances that your proposed<br>products or services offer.  | New Installation: In 2015 thyssenkrupp partnered with<br>Microsoft Azure enterprise to introduce the MAX, an elevator<br>extension to bring the technology into the Internet of Things.<br>Instead of delivering a brand-new elevator, thyssenkrupp's<br>MAX is a box that costs "less than an iPad" and attaches<br>to existing elevators. The MAX keeps tabs on the elevator's<br>vitals so it can send maintenance calls when it senses parts<br>wearing out and, once enough data is collected, make data<br>models that set up maintenance calls before parts break. By<br>using MAX, large buildings and skyscrapers can set their<br>elevators to anticipate rush-hour surges in the lobby or on<br>upper level floors that have higher demand. In addition,<br>MAX, powered by Microsoft's Azure cloud technology, can<br>help drive a wide range of other efficiencies, like keycard<br>connectivity that can automatically whisk riders directly to<br>their floor. MAX uses the cloud to monitor each individual<br>component of the elevator, so each lift can get planned<br>proactive maintenance before it breaks down, rather than<br>unexpected work afterwards. |
|----|--|---|
| 38 | Describe any "green" initiatives that relate to your company<br>or to your products or services, and include a list of the<br>certifying agency for each.  | <ul> <li>Sustainability is embedded in the strategies, policies and business practices of ThyssenKrupp Elevator Americas. We strive to create a culture that fosters greener solutions for every aspect of our business, from daily operations to the materials we use in our products. By implementing the right actions today, we are making a better world for tomorrow.</li> <li>Green Rating Systems and LEED - Our commitment to green building is companywide. We are a corporate-level member of the US Green Building Council and a Visionary Sponsor of the Living Building Challenge</li> <li>Material Transparency - We are at the forefront of the building industry – pioneering a new vision of manufacturing product transparency.</li> <li>Products and Services - From elevator fluids to lighting, our products and services are designed with the environment in mind.</li> <li>Corporate Citizenship - Looking out for our people and our communities is just as important to us as building premium products.</li> </ul>  |
| 39 | Identify any third-party issued eco-labels, ratings or<br>certifications that your company has received for the<br>equipment or products included in your Proposal related to<br>energy efficiency or conservation, life-cycle design (cradle-to-<br>cradle), or other green/sustainability factors. | ***Please see the attached LEED Certificate BioBlend<br>Enviromaz*** *  |
| 40 | Describe any Women or Minority Business Entity (WMBE),<br>Small Business Entity (SBE), or veteran owned business<br>certifications that your company or hub partners have<br>obtained. Upload documentation of certification (as<br>applicable) in the document upload section of your response.     | thyssenkrupp is committed to developing MBE/WBE/DVBE<br>enterprises in the marketplace. thyssenkrupp currently<br>spends over \$8,000,000.00 annually with MBE/WBE/DVBE<br>enterprises. In order to ensure the quality of our<br>preventative maintenance programs and services provided to<br>TKE's Customers we do not plan to subcontract ANY part of<br>our preventative maintenance or repair work. However,<br>thyssenkrupp does purchase materials and parts from<br>MBE/WBE/DVBE enterprise suppliers. Below is a list of<br>some of the larger MBE/WBE/DVBE firms that we currently<br>do business with and our annualized spend for each vendor.<br>***Please see Attachment MBE/WBE/DVBE/SBE<br>Participation Program***   |

| 41 | What unique attributes does your company, your products, or<br>your services offer to Sourcewell participating entities? What<br>makes your proposed solutions unique in your industry as it<br>applies to Sourcewell participating entities? | Here at thyssenkrupp Elevator we say, "we engineer<br>confidence." We take this statement seriously. Over 10,000<br>manufacturing, installation, service, repair, sales and<br>management professionals work each day to build, install,<br>maintain, and modernize elevators, escalators, and moving<br>walks safely.   |
|----|---|--|
|    |   | From a safety standpoint, you want to hire someone you<br>can trust — a company that specializes in servicing all kinds<br>of elevators, not just the ones they manufacture. Our ITS<br>Americas (International Technical Services) facility offers our<br>mechanics the latest in diagnostic tools, troubleshooting<br>support, PC board repair, and technical training. This support<br>is backed by our field engineers, available 24 hours a day,<br>who are among the most skilled experts in the industry. |
|    |   | As the largest producer of elevators in the Americas with<br>over 135 locations, you can be confident that we have the<br>size and resources to support you, whenever and wherever<br>you need us. Our technicians are on the road day and night,<br>never far away from your equipment.   |
|    |   | When something does go wrong, you want to know<br>someone is there to help. That's why thyssenkrupp Elevator<br>Communications answers elevator telephones 24 hours a<br>day, 365 days a year. Our highly trained staff currently<br>handles over one million calls a year, is capable of<br>translating up to 135 different languages, and strives to keep<br>response time below ten seconds.  |
|    |   | Our local team is ready to assist you in making sound decisions about your needs and systems   |

## Table 9: Warranty

Describe in detail your manufacturer warranty program, including conditions and requirements to qualify, claims procedure, and overall structure. You may upload representative samples of your warranty materials (if applicable) in the document upload section of your response in addition to responding to the questions below.

| Line<br>Item | Question  | Response *  |   |
|--------------|---|---|---|
| 42           | Do your warranties cover all products, parts, and labor?  | Yes, if installed by thyssenkrupp and if we currently maintain the equipment.   | * |
| 43           | Do your warranties impose usage restrictions or other<br>limitations that adversely affect coverage?  | thyssenkrupp shall neither be required nor obligated to<br>service, make renewals or repairs upon the equipment by<br>reason of negligence, obsolescence, misuse of the<br>equipment, loss of power, blown fuses, tripped stop<br>switches, theft, vandalism, explosion, fire, power failure, water<br>damage, storm, lightning, nuisance calls or by any other<br>reason or any other cause beyond Service Provider's<br>control, except ordinary wear and tear from the<br>commencement date of this agreement or equipment not<br>under thyssenkrupp service | * |
| 44           | Do your warranties cover the expense of technicians' travel time and mileage to perform warranty repairs?   | Yes, it does cover the expense of technicians' travel time<br>and mileage to perform warranty repairs   | * |
| 45           | Are there any geographic regions of the United States (and<br>Canada, if applicable) for which you cannot provide a<br>certified technician to perform warranty repairs? How will<br>Sourcewell participating entities in these regions be provided<br>service for warranty repair? | No, thyssenkrupp can provide a certified technician in all regions.   | * |
| 46           | Will you cover warranty service for items made by other manufacturers that are part of your proposal, or are these warranties issues typically passed on to the original equipment manufacturer?  | thyssenkrupp Elevator will cover warranty service or<br>proposed installed and maintained or under service by<br>thyssenkrupp.  | * |
| 47           | What are your proposed exchange and return programs and policies?   | No, thyssenkrupp does not exchange or return parts or equipment   | * |
| 48           | Describe any service contract options for the items included<br>in your proposal.   | <ul> <li>thyssenkrupp elevator is flexible in contract negotiation<br/>to meet the need of the member. Belo are the four major<br/>contract variation, all contract levels meet code compliance</li> <li>Bronze</li> <li>Gold</li> <li>Platinum</li> <li>Platinum Premier</li> </ul>  | * |
|              |   | ***Please see attachment with Service Level Explanations***   |   |

# Table 10: Payment Terms and Financing Options

| Line<br>Item | Question  | Response *  |
|--------------|---|---|
| 49           | What are your payment terms (e.g., net 10, net 30)?   | <ul> <li>Service: Typically, we will bill monthly or quarterly in advance. Payment is expected NET 30.</li> <li>Repair: 50% upon award, 50% upon completion of the work.</li> <li>Construction: Progressively in line with percentage of completion. 10% retainage.</li> <li>However, with advanced notice we can accommodate most any billing and collection terms</li> <li>Our local branch will send invoices to the location/member</li> <li>National Accounts also has a consolidated billing option as well as a Web-Billing department. No fees are associated with any of these options.</li> </ul> |
| 50           | Do you provide leasing or financing options, especially those<br>options that schools and governmental entities may need to<br>use in order to make certain acquisitions?   | No, we do not provide leasing or financing options,<br>especially those options that schools and governmental<br>entities may need to use in order to make certain<br>acquisitions  |
| 51           | Briefly describe your proposed order process. Include<br>enough detail to support your ability to report quarterly sales<br>to Sourcewell as described in the Contract template. For<br>example, indicate whether your dealer network is included in<br>your response and whether each dealer (or some other<br>entity) will process the Sourcewell participating entities'<br>purchase orders. | All orders are processed through our local branch. Orders<br>are not taken through a public ordering system. Orders are<br>placed internally and tracked by our system. All payment<br>invoicing and collections tracking are performed by an<br>Oracle system locally and nationally, and at this time we are<br>unaware of any limitations.<br>We are currently reporting quarterly to Sourcewell and have<br>no issue to date<br>All requests are made to the National Account POCs, that<br>way they can be tracked accordingly and distributed to the<br>correct branch for activation and response.   |
| 52           | Do you accept the P-card procurement and payment<br>process? If so, is there any additional cost to Sourcewell<br>participating entities for using this process?  | Our local branch will send invoices to the location/member<br>• National Accounts also has a consolidated billing option<br>as well as a Web-Billing department. No fees are<br>associated with any of these options.<br>• Credit Card Payments as well.  |

## Table 11: Pricing and Delivery

Provide detailed pricing information in the questions that follow below. Keep in mind that reasonable price and product adjustments can be made during the term of an awarded Contract as desribed in the RFP, the template Contract, and the Sourcewell Price and Product Change Request Form.

| Line<br>Item | Question  | Response *   |   |
|--------------|---|--|---|
| 53           | Describe your pricing model (e.g., line-item discounts or<br>product-category discounts). Provide detailed pricing data<br>(including standard or list pricing and the Sourcewell<br>discounted price) on all of the items that you want<br>Sourcewell to consider as part of your RFP response. If<br>applicable, provide a SKU for each item in your proposal.<br>Upload your pricing materials (if applicable) in the document<br>upload section of your response.                               | <ul> <li>The Pricing attachment is a Not to Exceed Pricing Schedule</li> <li>***See Pricing Schedule***</li> <li>Sourcewell Billing Rates 2020 RFP #1080420</li> <li>Sourcewell Not to Exceed Pricing 2020 RFP #1080420</li> </ul> | * |
| 54           | Quantify the pricing discount represented by the pricing<br>proposal in this response. For example, if the pricing in your<br>response represents a percentage discount from MSRP or<br>list, state the percentage or percentage range.   | 20% lower than posted National pricing   | * |
| 55           | Describe any quantity or volume discounts or rebate programs that you offer.  | Based on individual volume by member, additional discounts can be negotiated by the local branch   | * |
| 56           | Propose a method of facilitating "sourced" products or<br>related services, which may be referred to as "open market"<br>items or "nonstandard options". For example, you may<br>supply such items "at cost" or "at cost plus a percentage,"<br>or you may supply a quote for each such request.  | Based on individual volume by member, additional discounts<br>can be negotiated by the local branch. Materials purchased<br>for out of scope work sold to the customer will have a<br>markup capped at not to exceed 30%           | * |
| 57           | Identify any element of the total cost of acquisition that is<br>NOT included in the pricing submitted with your response.<br>This includes all additional charges associated with a<br>purchase that are not directly identified as freight or<br>shipping charges. For example, list costs for items like pre-<br>delivery inspection, installation, set up, mandatory training, or<br>initial inspection. Identify any parties that impose such costs<br>and their relationship to the Proposer. | No additional cost for standard contract services  | * |
| 58           | If freight, delivery, or shipping is an additional cost to the<br>Sourcewell participating entity, describe in detail the<br>complete freight, shipping, and delivery program.  | For items not covered by the agreement additional shipping charges to expedite may be accessed   | * |
| 59           | Specifically describe freight, shipping, and delivery terms or programs available for Alaska, Hawaii, Canada, or any offshore delivery.   | No change for these locations  | * |
| 60           | Describe any unique distribution and/or delivery methods or options offered in your proposal.   | Does not apply   | * |

## Table 12: Pricing Offered

| Line<br>Item | The Pricing Offered in this Proposal is: * | Comments  |
|--------------|--|---|
| 61           |  | Is a not to exceed matrix based on union labor rates by location across North America and at a 20% reduction of our nationally posted rates. *** See Attached NTE Billable rates Pricing document**** |

## Table 13: Audit and Administrative Fee

| Line<br>Item | Question   | Response *   |   |
|--------------|--|--|---|
| 62           | Specifically describe any self-audit process or program that<br>you plan to employ to verify compliance with your proposed<br>Contract with Sourcewell. This process includes ensuring that<br>Sourcewell participating entities obtain the proper pricing,<br>that the Vendor reports all sales under the Contract each<br>quarter, and that the Vendor remits the proper administrative<br>fee to Sourcewell.                                | A singular point of contact in the National Accounts<br>Department has been established to coordinate with the<br>local branches to ensure that pricing meets the requirements<br>of the master agreement. Should the member request an<br>additional audit, the request would be made through that<br>point of contact to verify in document compliance from the<br>local branch. All contract before submission are review by<br>National Accounts and our Vice Presidents of contract along<br>with our account receivable department to ensure pricing is<br>contract compliant and that the proper reporting will be<br>made to Sourcewell. | * |
| 63           | Identify a proposed administrative fee that you will pay to<br>Sourcewell for facilitating, managing, and promoting the<br>Sourcewell Contract in the event that you are awarded a<br>Contract. This fee is typically calculated as a percentage of<br>Vendor's sales under the Contract or as a per-unit fee; it is<br>not a line-item addition to the Member's cost of goods.<br>(See the RFP and template Contract for additional details.) | A 4% administrative fee will be paid on new installation,<br>modernizations, quoted repair and regular and routine<br>maintenance services.  | * |

# Table 14A: Depth and Breadth of Offered Equipment Products and Services

| Line<br>Item | Question   | Response *  |
|--------------|--|---|
| 64           | Provide a detailed description of the equipment, products,<br>and services that you are offering in your proposal.                             | SoundNet, our on-site 24/7 dispatch center, monitors elevator<br>telephones, dispatches service calls and answers phone calls<br>for of offices across the U.S. and Canada. SoundNet serves<br>ThyssenKrupp Elevator and its affiliates 365 days a year.<br>Manufacturing: thyssenkrupp Elevator manufacture Hydraulic,<br>traction, dumbwaiters and escalator vertical transportation.<br>New Installation: tractions, hydraulic, mrl escaltoprs moving<br>wsalks ect/<br>Modernizations: thyssenkrupp Elevator is fully capable to<br>modernize all types of vertical transportation.<br>Parts and Supplies: Our local offices have immediate<br>access to normal wear & tear components and 24/7<br>turnaround on many non-stock items. Additionally, (ITS)<br>International Technical Services in Dallas, TX provides direct<br>board and drive repair /exchange capabilities. Having<br>this "internal component" is both unique in our industry and<br>critical to maintaining a high level of equipment availability.<br>Service: thyssenkrupp Elevator provides local and national<br>service for all vertical transportation systems<br>Consulting: Site Audits for contract compliance and Capital<br>Planning. |
| 65           | Within this RFP category there may be subcategories of<br>solutions. List subcategory titles that best describe your<br>products and services. | <ul> <li>Modernization</li> <li>New Installation</li> <li>Site Reviews</li> <li>Capital Planners</li> <li>Telephone Monitoring</li> <li>Repair</li> <li>Vertical Transportation Maintenance</li> </ul>  |

## Table 14B: Depth and Breadth of Offered Equipment Products and Services

Indicate below if the listed types or classes of equipment, products, and services are offered within your proposal. Provide additional comments in the text box provided, as necessary.

| Line<br>Item | Category or Type  | Offered *     | Comments                                      |   |
|--------------|---|---------------|---|---|
| 66           | Elevators   | ଟ Yes<br>C No | All models and manufacturers                  | * |
| 67           | Escalators  | ଜ Yes<br>୦ No | All models and manufacturers                  | * |
| 68           | Moving Walkways   | ଜ Yes<br>C No | All models and manufacturers                  | * |
| 69           | Dumbwaiters   | ଟ Yes<br>C No | All models and manufacturers                  | * |
| 70           | Wheelchair, vertical and inclined platform lifts  | ଟ Yes<br>C No | All models and manufacturers                  | * |
| 71           | Installation, modernization, preventative<br>maintenance services, emergency and<br>on-call response services, repair,<br>inspection, and warranty services.<br>Explain, in detail, in the Comments<br>section. | ତ Yes<br>୦ No | All models and manufacturers                  | * |
| 72           | Supplies, parts, and accessories related to items 66-70 above.  |               | If currently being maintained by thyssenkrupp | * |

## **Table 15: Industry Specific Questions**

| Line<br>Item | Question   | Response *  |   |
|--------------|--|---|---|
| 73           | If you are awarded a contract, provide a few examples of<br>internal metrics that will be tracked to measure whether you<br>are having success with the contract.  | Proposed vs Award<br>Growth by Number of units<br>Growth by number of customers<br>Client satisfaction surveys  | * |
| 74           | Describe how your company offerings conform to industry<br>model safety and performance codes and standards.<br>Provide, if applicable, ISO and industry-specific quality<br>management system certifications. | *** Please see Attached Osha Reports and<br>As your service provider, we build safety into everything we<br>do. By meeting or exceeding national and local elevator<br>codes for our equipment, we maintain a safe environment<br>for your passengers as well as our technicians. |   |
|              |  | Through our expertise and training, we identify and eliminate potential hazards.  | * |
|              |  | We also stay current with the latest:<br>• Service standards and processes<br>• Equipment inspections and certifications<br>• Construction and installation standards   |   |
|              |  | By partnering with thyssenkrupp, you can count on us to<br>provide safe and reliable vertical transportation to the riding<br>public.   |   |
| 75           | Describe the process of design, engineering, installation, and inspection at a project level.  | Please refer to the Attached PDF Elevator Product Guide. It includes descriptions on thyssenkrupp engineering project levels.   | * |

| 76 | Describe, in detail, your approach to providing both<br>maintenance and repair for your units in service.  | thyssenkrupp approach to providing both maintains and<br>repair to system under service is both proactive and<br>predictive maintenanc3e. Years of identifying failure rates for<br>individual components gives us the ability to adjust<br>reoccurring maintenance of those component or to replace<br>the components before failure. Unfortunately in some cases<br>a repair will need to be made where a unit is not operating,<br>Because of our information data base we are well stocked<br>with those components / parts locally and nationally to have<br>the unit operational as soon as possible  |
|----|--|---|
| 77 | Describe the manufacturing process or material specifications-<br>related attributes that differentiate your offering from your<br>competitors.                          | ***Please See Attached Document – Quality Supplier and<br>Simplifying our Strategy*** *   |
| 78 | Describe the applications for your product in the government, education, and non-profit verticals.   | Our Product applications do not differentiate Verticals   |
| 79 | Discuss the breadth of your parts inventory and the ability<br>that your service and/or maintenance team will have the<br>necessary replacement parts readily available. | ITS offers the latest in diagnostic tools, troubleshooting<br>support, PC board repair and technical training computer<br>boards can be on site in less than 24 hours. In addition to<br>servicing thyssenkrupp elevators, our ITS-trained technicians<br>are knowledgeable on a variety of manufacturers' units,<br>including Otis, Schindler, KONE, Westinghouse, Montgomery,<br>Haughton, U.S. Elevator and many others. In fact, over one<br>third of the elevators serviced by thyssenkrupp are<br>manufactured by our competitors.<br>Each branch has, in addition to technicians, mechanics and<br>helpers, an adjuster that can troubleshoot all issues that are<br>complex or of great detail is on site at each of the over<br>135 branches across the Unites States. The average tenure<br>of our mechanics is 12.5 years. The majority of our<br>mechanics have been in the field between 15 and 20 years.<br>Most replacement parts are stored at the branch or in our<br>technicians' trucks. If the repair is a larger part thyssenkrupp<br>usually has a turnaround time of 72 hours to get the<br>replacement part depending on the issue. |
| 80 | Describe your product line in terms of sustainability and recycling.   | Sustainability is embedded in the strategies, policies and<br>business practices of ThyssenKrupp Elevator Americas. We<br>strive to create a culture that fosters greener solutions for<br>every aspect of our business, from daily operations to the<br>materials we use in our products. By implementing the right<br>actions today, we are making a better world for tomorrow.   |

## Exceptions to Terms, Conditions, or Specifications Form

Only those Proposer Exceptions to Terms, Conditions, or Specifications that have been accepted by Sourcewell have been incorporated into the contract text.

#### Documents

#### Ensure your submission document(s) conforms to the following:

1. Documents in PDF format are preferred. Documents in Word, Excel, or compatible formats may also be provided.

2. Documents should NOT have a security password, as Sourcewell may not be able to open the file. t is your sole responsibility to ensure that the uploaded document(s) are not either defective, corrupted or blank and that the documents can be opened and viewed by Sourcewell.

3. Sourcewell may reject any response where any document(s) cannot be opened and viewed by Sourcewell.

4. If you need to upload more than one (1) document for a single item, you should combine the documents into one zipped file. If the zipped file contains more than one (1) document, ensure each document is named, in relation to the submission format item responding to. For example, if responding to the Marketing Plan category save the document as "Marketing Plan."

- <u>Financial Strength and Stability</u> thyssenkrupp 2018-2019 Financial Report Question 9 Copy.pdf Friday July 31, 2020 01:30:59
- Marketing Plan/Samples Question #32 Marketing Plan Docs.zip Friday July 31, 2020 01:32:33
- <u>WMBE/MBE/SBE or Related Certificates</u> Question #40 thyssenkrupp Elevator Corporation MBE-WBE-DVBE Participation Program.doc.docx Friday July 31, 2020 01:33:01
- Warranty Information Question #48 Warranty Service Contract Options.zip Friday July 31, 2020 01:33:24
- Pricing Pricing Question #51.zip Friday July 31, 2020 01:36:09
- Additional Document Sourcewell RFP 080420 Bid Documents.zip Friday July 31, 2020 01:44:35

## Proposer's Affidavit

#### PROPOSER AFFIDAVIT AND ASSURANCE OF COMPLIANCE

I certify that I am the authorized representative of the Proposer submitting the foregoing Proposal with the legal authority to bind the Proposer to this Affidavit and Assurance of Compliance:

- 1. The Proposer is submitting this Proposal under its full and complete legal name, and the Proposer legally exists in good standing in the jurisdiction of its residence.
- 2. The Proposer warrants that the information provided in this Proposal is true, correct, and reliable for purposes of evaluation for contract award.
- 3. The Proposer, including any person assisting with the creation of this Proposal, has arrived at this Proposal independently and the Proposal has been created without colluding with any other person, company, or parties that have or will submit a proposal under this solicitation; and the Proposal has in all respects been created fairly without any fraud or dishonesty. The Proposer has not directly or indirectly entered into any agreement or arrangement with any person or business in an effort to influence any part of this solicitation or operations of a resulting contract; and the Proposer has not taken any action in restraint of free trade or competitiveness in connection with this solicitation. Additionally, if Proposer has worked with a consultant on the Proposal, the consultant (an individual or a company) has not assisted any other entity that has submitted or will submit a proposal for this solicitation.
- 4. To the best of its knowledge and belief, and except as otherwise disclosed in the Proposal, there are no relevant facts or circumstances which could give rise to an organizational conflict of interest. An organizational conflict of interest exists when a vendor has an unfair competitive advantage or the vendor's objectivity in performing the contract is, or might be, impaired.
- 5. The contents of the Proposal have not been communicated by the Proposer or its employees or agents to any person not an employee or legally authorized agent of the Proposer and will not be communicated to any such persons prior to Due Date of this solicitation.
- 6. If awarded a contract, the Proposer will provide to Sourcewell Participating Entities the equipment, products, and services in accordance with the terms, conditions, and scope of a resulting contract.
- 7. The Proposer possesses, or will possess before delivering any equipment, products, or services, all applicable licenses or certifications necessary to deliver such equipment, products, or services under any resulting contract.
- 8. The Proposer agrees to deliver equipment, products, and services through valid contracts, purchase orders, or means that are acceptable to Sourcewell Members. Unless otherwise agreed to, the Proposer must provide only new and first-quality products and related services to Sourcewell Members under an awarded Contract.
- 9. The Proposer will comply with all applicable provisions of federal, state, and local laws, regulations, rules, and orders.
- 10. The Proposer understands that Sourcewell will reject RFP proposals that are marked "confidential" (or "nonpublic," etc.), either substantially or in their entirety. Under Minnesota Statutes Section 13.591, subdivision 4, all proposals are considered nonpublic data until the evaluation is complete and a Contract is awarded. At that point, proposals become public data. Minnesota Statutes Section 13.37 permits only certain narrowly defined data to be considered a "trade secret," and thus nonpublic data under Minnesota's Data Practices Act.
- 11. Proposer its employees, agents, and subcontractors are not:
  - a. Included on the "Specially Designated Nationals and Blocked Persons" list maintained by the Office of Foreign

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Assets Control of the United States Department of the Treasury found at: <u>https://www.treasury.gov/ofac/downloads/sdnlist.pdf;</u>

- b. Included on the government-wide exclusions lists in the United States System for Award Management found at: <u>https://www.sam.gov/portal/3;</u> or
- c. Presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from programs operated by the State of Minnesota; the United States federal government or the Canadian government, as applicable; or any Participating Entity. Vendor certifies and warrants that neither it nor its principals have been convicted of a criminal offense related to the subject matter of this solicitation.

➡ By checking this box I acknowledge that I am bound by the terms of the Proposer's Affidavit, have the legal authority to submit this Proposal on behalf of the Proposer, and that this electronic acknowledgment has the same legal effect, validity, and enforceability as if I had hand signed the Proposal. This signature will not be denied such legal effect, validity, or enforceability solely because an electronic signature or electronic record was used in its formation. - Jeff Jaudes, National Account Manager, thyssenkrupp Elevator

The Proposer declares that there is an actual or potential Conflict of Interest relating to the preparation of its submission, and/or the Proposer foresees an actual or potential Conflict of Interest in performing the contractual obligations contemplated in the bid.

#### Yes & No

The Bidder acknowledges and agrees that the addendum/addenda below form part of the Bid Document.

Check the box in the column "I have reviewed this addendum" below to acknowledge each of the addenda.

| File Name  | I have reviewed the<br>below addendum and<br>attachments (if<br>applicable) | Pages |
|--|---|-------|
| Addendum_1_Elevators, Escalators, and Moving Walks_RFP_080420<br>Wed June 17 2020 01:48 PM | N.  | 1     |

# AMENDMENT TO SOURCEWELL CONTRACT #080420-TKE

THIS AMENDMENT is by and between **Sourcewell** (Sourcewell) and **thyssenkrupp Elevator** (Vendor).

Vendor was awarded a Sourcewell Contract for Elevators, Escalators, and Moving Walks with Related Equipment, Services, and Supplies effective August 26, 2020, until August 28, 2024, relating to the provision of services by Vendor and to Sourcewell and its Members (Original Agreement).

The parties agree that certain terms within the Original Agreement will be updated and amended and only to the extent as hereunder provided.

IN CONSIDERATION OF the mutual covenants and agreements described in this Amendment, the parties agree as follows:

- 1. This Amendment is effective upon the date of the last signature below.
- 2. Beginning March 19, 2021, Vendor's name changed from "thyssenkrupp Elevator" to "TK Elevator." Vendor's tax identification number remains unchanged.
- 3. Any reference to "thyssenkrupp Elevator" in their Request for Proposal Response and in Contract #080420-TKE, shall be stricken and replaced with "TK Elevator".

Remainder of page intentionally left blank.

Except as amended by this Amendment, the Original Agreement remains in full force and effect.

Sourcewell

By: Jury Solwartz Authorize@FSignation

<u>Jeremy Schwartz</u> Name – Printed

Title: <u>Director of Operations & Procurement/CPO</u>

3/16/2021 | 12:37 РМ СDT Date:

Sourcewell-APPROVED:

By: Chad (sauth

Authorized Signature

Chad Coauette

Name – Printed

Title: Executive Director/CEO

3/16/2021 | 12:38 PM CDT Date:\_\_\_\_ **TK Elevator** 

By: mark with Authorized Signification

<u>Mark Hintz</u> Name – Printed

Title: Vice President of Contracts

3/16/2021 | 6:29 РМ СЕТ Date:\_\_\_\_